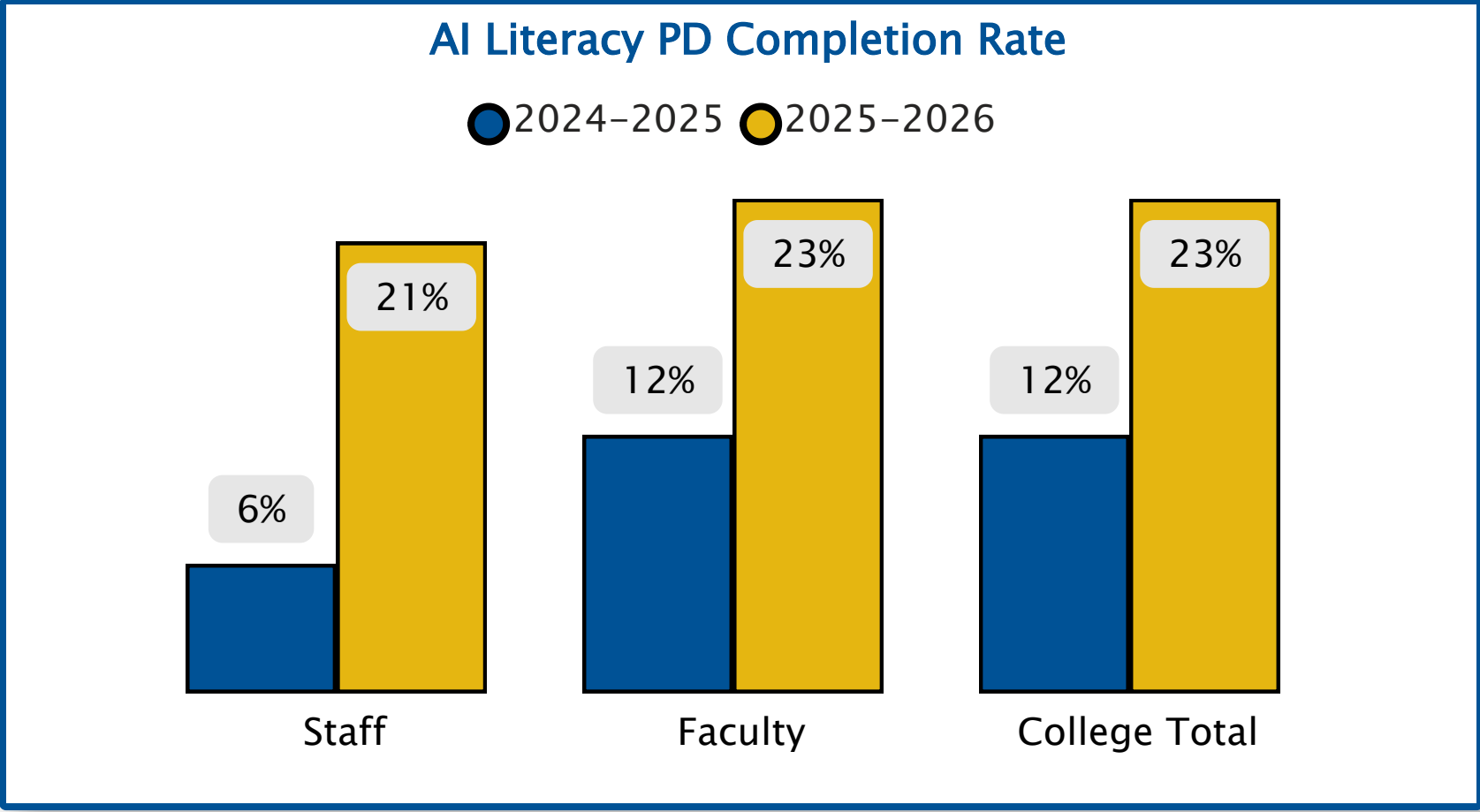




AI & Innovation Progress Report 2025–2026

Tallahassee State College leverages AI, VR, and emerging technologies to streamline operations and prepare graduates for the future workforce.

AI Literacy professional development participation at Tallahassee State College continues to rise, with 23% of employees having completed at least one AI training in 2025–2026, reflecting the college’s commitment to preparing workforce-ready graduates and staff with emerging technology skills.



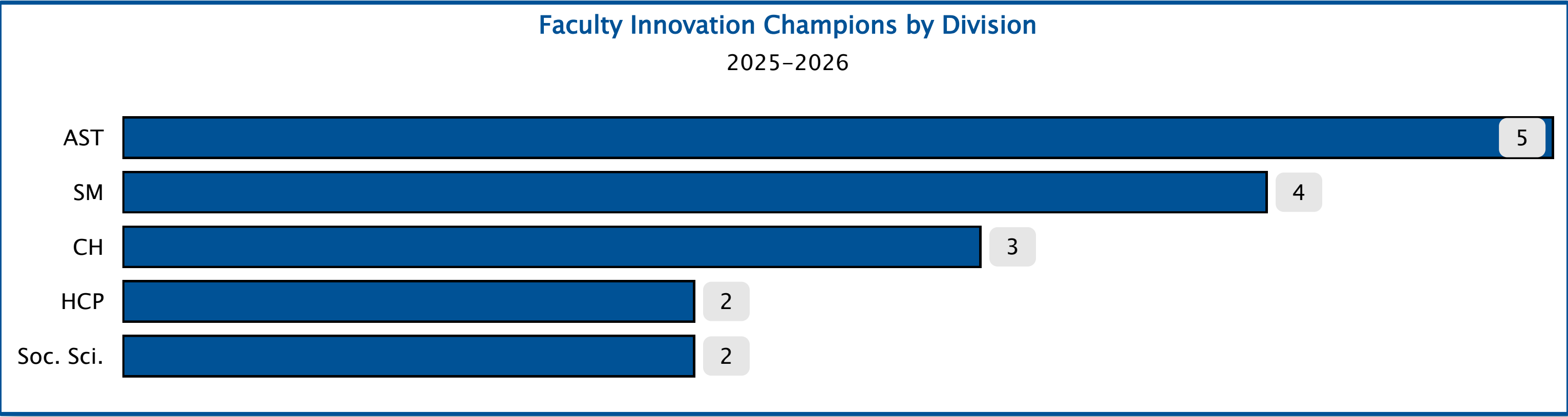
23%
College Total Current Year

92%
Faculty AI Literacy % Change

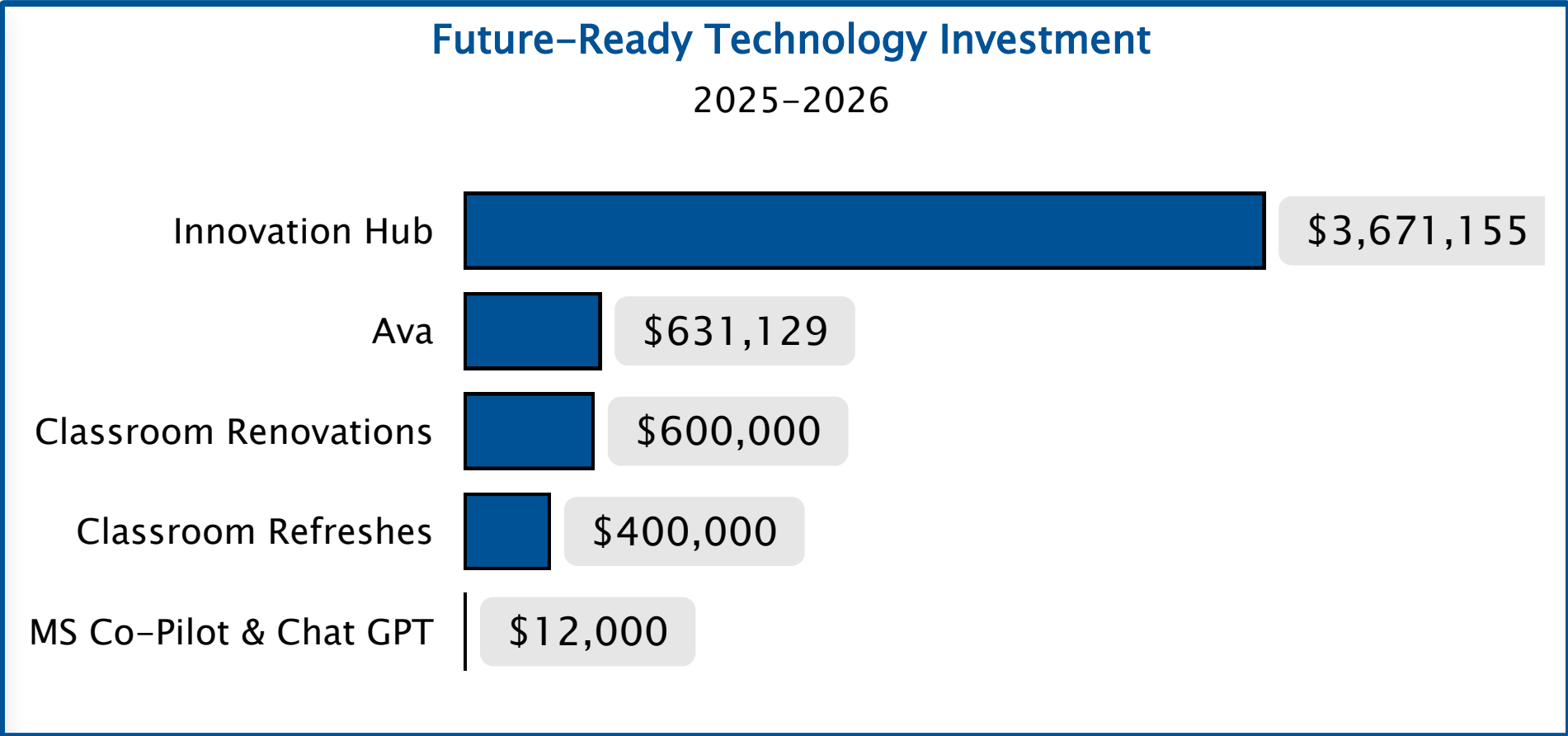
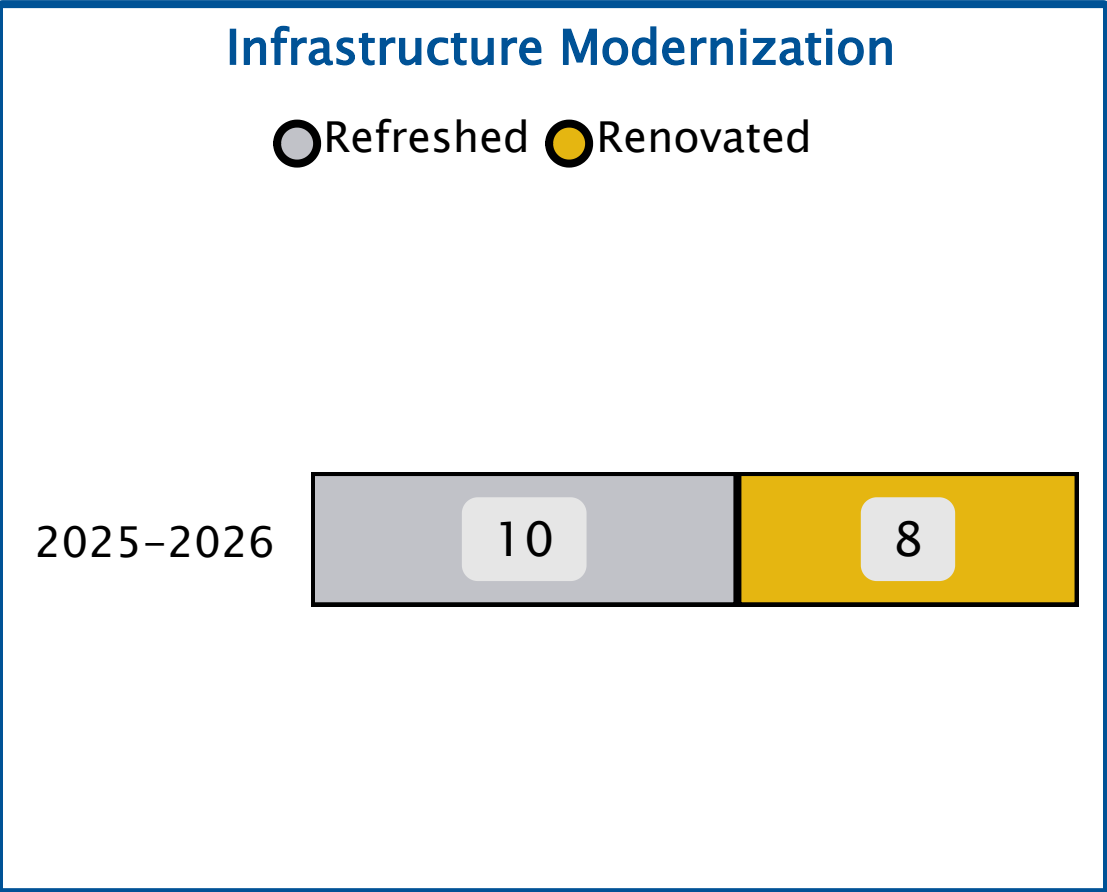
92%
Total AI Literacy % Change

250%
Staff AI Literacy % Change

Faculty Innovation Champions by Division in 2025–2026: Faculty members recognized for leading and promoting the adoption of new technologies and innovative practices within their divisions to advance the college's strategic goals.



Infrastructure & Future Ready Investments: Investments ensure TSC remains future-ready with modernized classrooms and state-of-the-art AI and digital tools.



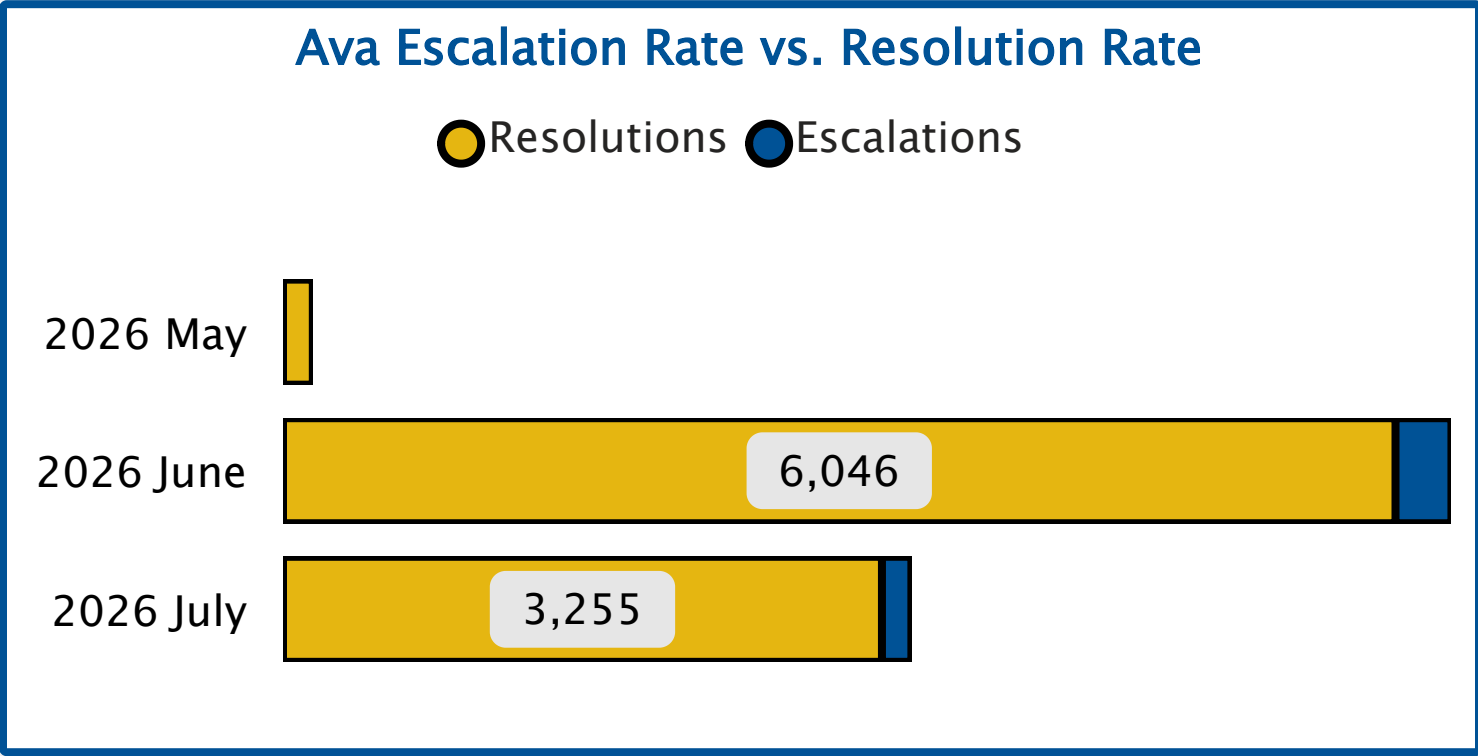
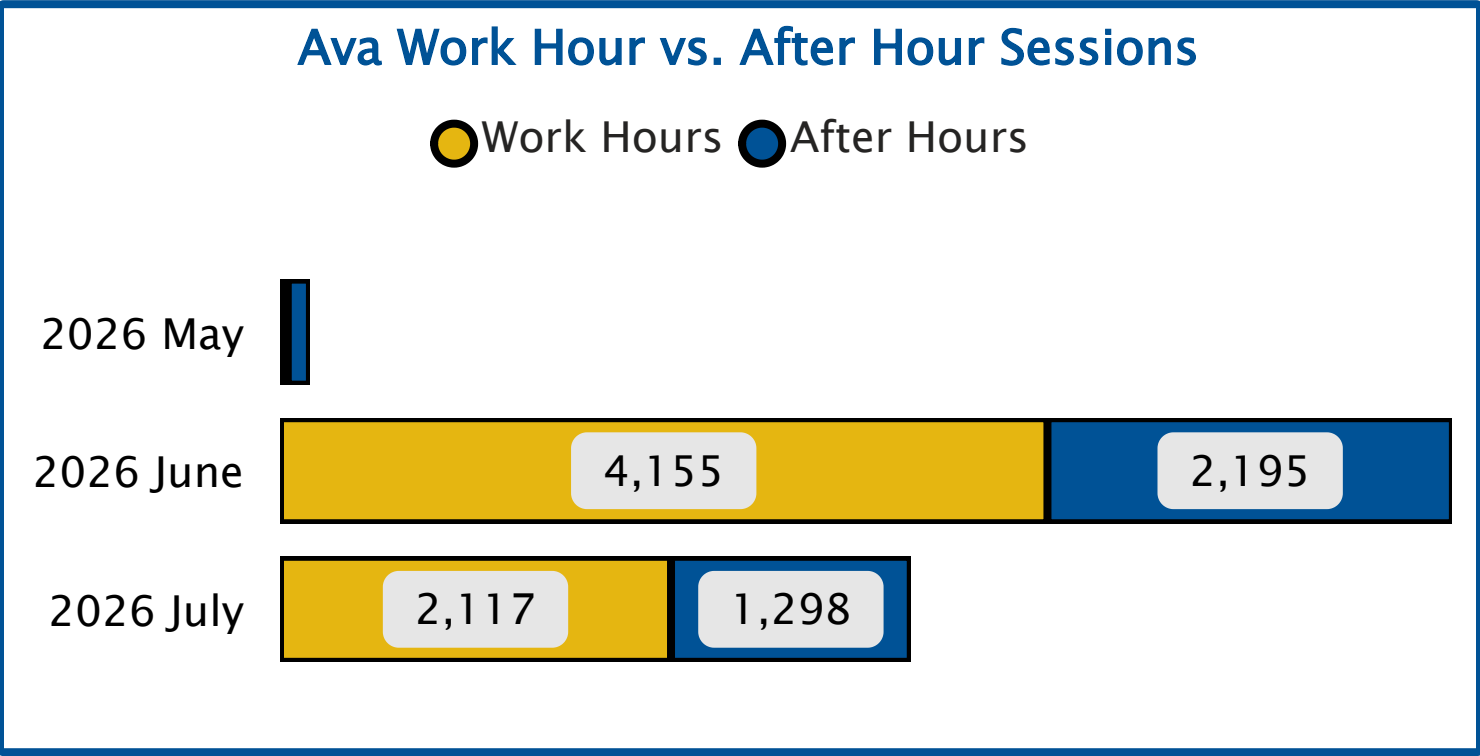
Ava is Tallahassee State College’s AI-powered chatbot, delivering fast, 24/7 support to students and staff—resolving over 95% of requests without human intervention and ensuring nearly a third of all sessions occur outside of business hours to maximize accessibility and efficiency.

9,927
Ava Total Sessions

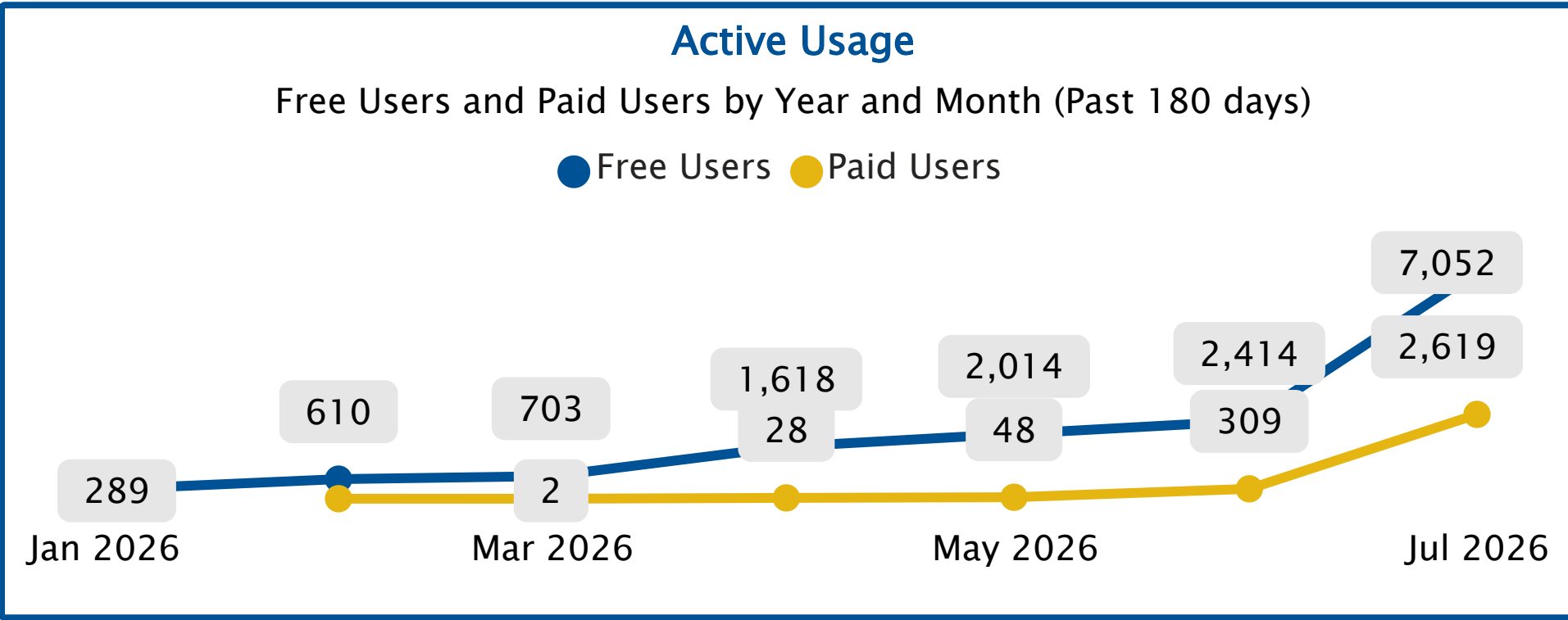
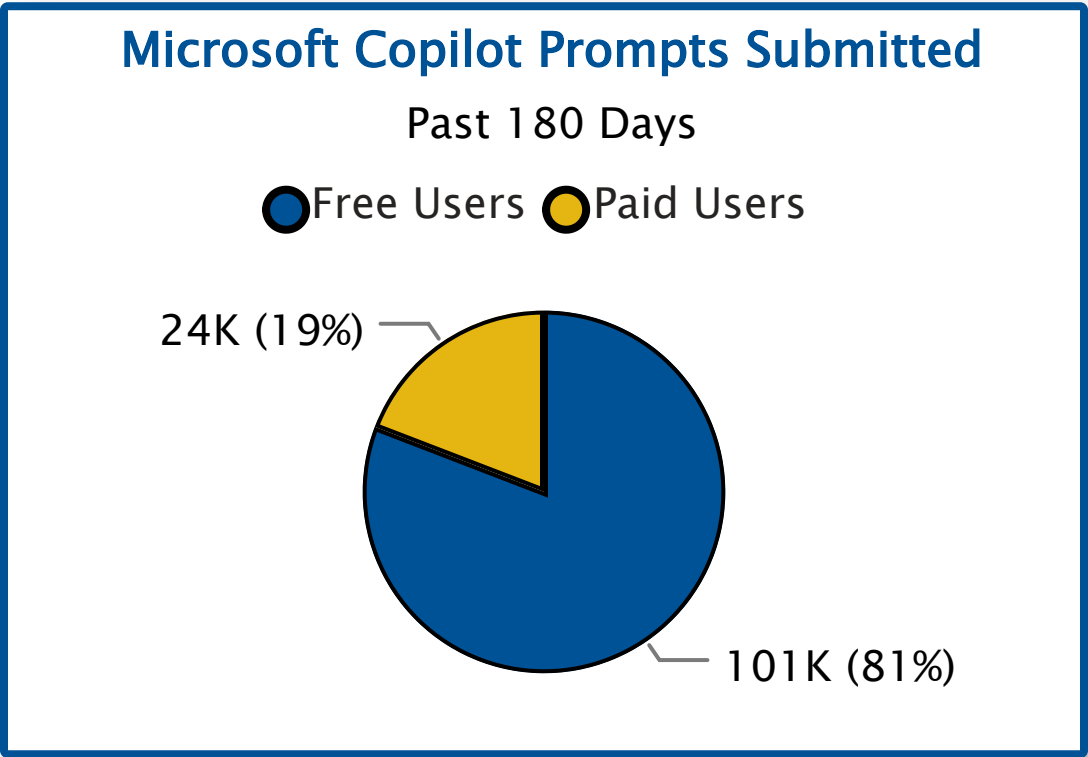
70K
Ava Total Messages

36%
Ava After Hours Rate

95%
Ava Resolution Rate



Over the past 180 days, Tallahassee State College has integrated Microsoft Copilot into its ecosystem, where free users drive 81% of the 125,000 prompts submitted, alongside a surge in active monthly adoption that reached 7,052 free and 2,619 paid usage in July 2026.



TSC is dedicated to workforce readiness, technological literacy, and academic innovation as outlined in our Strategic Plan.